Warranty Statement for All MG Models
(Registered on or after 01/01/2021)

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Warranty Period

SAIC Motor Europe B.V., De Entree 159, 1101 HE Amsterdam, The Netherlands, ("MG") grants a warranty on all MG models imported by MG or MG affiliated companies into the territory of the European Economic Area and Switzerland and registered for the first time on or after 01.01.2021 in the territory of the European Economic Area and Switzerland in accordance with the following provisions.

This warranty is a voluntary warranty and does not affect your statutory rights under applicable consumer law, including your rights to remedies for non-conformity under the legal warranty.

The warranty period commences on the date of first registration. MG covers vehicles (registered on or after 01/01/2021) for 84 months or 150,000 Km (whichever comes sooner). The warranty covers all the components of the vehicle, including the high-voltage battery pack, and excluding all parts listed in the exclusion chapter.

The warranty transfers to each new owner so long as it has not expired.

Warranty Coverage

- The warranty guarantees repair, replacement or adjustment, free of charge, by an Authorized MG Repairer, of any part which fails during the warranty period, as a result of a manufacturing or material defect.
- The warranty guarantees repair, replacement or adjustment of all 'wear and tear' items, (excluding tyres) that are subject to failure as a result of a manufacturing or material defect during the first 24 months of the Warranty period or prior to the first scheduled chargeable main service, whichever is sooner.
- The warranty guarantees that any parts are replaced under the terms of the warranty keep the warranty for the remainder of the warranty period.
- Only MG original spare parts are used for repairs and replacements. There is no entitlement to delivery of a new, defect-free vehicle.
- MG shall bear the costs of the necessary inspection of the vehicle. This shall not apply if the inspection of your vehicle reveals that there is in fact no defect or that the defect is not covered by the warranty. In this case, you shall bear the costs of the inspection of the vehicle, including the necessary (dis)assembly costs.

Warranty Terms and Conditions

MG Warranty conditions require that:

- Warranty claims can only be asserted at an Authorized MG Repairer within the Warranty period.
- When a defect becomes apparent, it must be reported to an Authorized MG Repairer as soon as possible. The warranty may be invalidated if the usage of the car with the defect continues.
- For safety and technical reasons, high-voltage battery repairs should be performed by an Authorized MG Repairer. Warranty claims may be declined only if the defect was caused by unauthorized interference not in compliance with MG instructions. In the case of MG Electric & Hybrid Vehicles, Claims will not be accepted if the high voltage battery has been opened or removed from the customer's MG vehicle by anyone other than an MG Authorized Repairer not in compliance with MG instructions.
- All repairs, damage rectification or fitting of replacement parts and accessories are carried out by an Authorized MG Repairer and in accordance with MG instructions.
- The vehicle has not been altered from its original specifications, where said alterations maybe found to be the cause of any subsequent component failure.
- The vehicle has not suffered from neglect, improper repair, or improper use, and has been properly cleaned, maintained and serviced in accordance with MG's recommendations.
- Each main service is carried out within 1500 kilometers or 28 days of the recommended mileage interval or service anniversary date as shown on the Service Interval Plan (within the service portfolio). The warranty remains valid if service is carried out by a repairer who is not an Authorized MG Repairer in accordance with the Service Interval Plan (within the service portfolio). Whilst the warranty will not be invalidated if a repairer who is not an Authorized MG Repairer carries out the work), warranty faults resulting from work carried out by a repairer who is not an Authorized MG Repairer may not be covered under the MG Warranty. An itemized service invoice must be obtained in the case of service by a repairer who is not an Authorized MG Repairer detailing the work done during service.

  Note: To qualify for the MG warranty, the vehicle must have a full and accurate service history, in line with MG recommended Service Interval Plan (within the service portfolio), using original parts and fluids or parts and fluids matching the quality of original parts and fluids.

- If a defect arises from non-compliance with the recommended MG service intervals according to Service Interval Plan (within the service portfolio) and or MG recommendations for care and maintenance, the Authorized MG Repairer reserves the right to reject any subsequent claims.
- The vehicle is not used for rallying, racing or competition purposes of any kind.
- The vehicle is not subjected to any load heavier than the maximum recommended by the MG.

Transfer of warranty

If you resell your vehicle during the warranty period, the warranty will be transferred to the new owner upon sale of your MG vehicle. The purchaser may assert all rights under the warranty to the extent that they existed at the time of transfer.

High Voltage Battery

During a capacity check at an Authorized MG Repairer, if it is determined that the high-voltage battery has suffered a capacity drop below 70% of the original value at delivery, the segment below 70% will be deemed as excessive loss. Where possible, the excessive loss portion will be repaired and if un-repairable, the high-voltage battery will be replaced with either a new or a remanufactured battery

Warranty Exceptions

There are some uses, natural occurrences and aspects of ownership that are excluded and not covered by the warranty. These are described below:

- Those items which require replacement or service due to damage or which have been subjected to fair wear and tear (e.g. 12V Battery, brake pads, bulbs, wiper blades etc.) are only covered by a warranty of 2 years or until their age or mileage of replacement is due as stated in the Service Interval Plan (within the service portfolio). Note that the wear and tear parts are only covered under warranty when the failure is the result of a manufacturing or material defect.
- Those items which require adjustment or replacement as part of routine servicing and maintenance during the warranty period.
- The infotainment, convenience systems and driver aids are covered by 36 months or 72 000 kilometers warranty (whichever comes first). This does not affect any statutory obligations under applicable consumer protection laws.
- EV charging point door and cable(s) are covered by a 2-year warranty.
- Any part of the body that has suffered accidental damage unless the damage has been repaired to MG's specification.
- Corrosion resulting from fitting accessories that are not approved by MG, or from fitting approved accessories in a manner not in accordance with MG's fitting instructions.
- Replacement of fuel, anti-freeze, hydraulic fluids, grease or oils, unless required in direct connection with the repair or replacement of an approved component.
- Any failure caused by lack of, or improper servicing not in accordance with the Service Interval Plan (within the service portfolio).
- Damage caused by, or arising from, war, strikes, vandalism, accidents, collision, fire, explosion, theft or attempted theft, adverse weather conditions or any act or omission that is willful, unlawful or negligent.
- Depreciation or any consequential loss.

- Any exploratory dismantling charges will only be reimbursed as part of valid claims. It is the responsibility of the warranty holder to authorize and to pay the charges if it is proved that the failure is not the responsibility of MG.
- Any vehicle that has been written off by an insurer, or any repair, replacement or alteration not authorized by MG, experimental adjustments or vehicles modified in any way from MG's specification.
- Vehicles that have exceeded the maximum permitted mileage covered by the Warranty
- Any failure resulting from unauthorized modification of the technical specifications of the vehicle.

Passenger transport vehicles (Taxi, Uber, Light Sanitary vehicles, ...)

The warranty policy for Electric & Hybrid Vehicles used for Passenger transport is 3 years/100.000 Km (whichever occurs sooner). All exclusions as listed above apply, as do all terms and conditions listed within this warranty statement. Please note that to be eligible, the vehicle must be registered by an MG Dealer as a Commercial Vehicle with MG using the Passenger Transport Vehicle Registration Form. Failure to do so may void your warranty. This limitation includes the High Voltage Power Train Components and the High Voltage Battery.

Paint Warranty

The Paint Warranty covers the MG vehicle for 3 years or 72.000 Km from the date of first registration (whichever occurs sooner).

Extent of Cover

- The warranty guarantees paintwork repairs to defects such as blistering, peeling, cracking, discoloration or staining of the visible painted surface of the vehicle body panels occurring as a result of manufacturing or material defect.
- The warranty guarantees paintwork repairs to any paint defect affecting readily visible surface areas of the MG vehicle, not including the under body, caused by a material or manufacturing defect will be repaired under the terms of warranty.

Warranty paint rectification must be carried out by an Authorized MG Bodyshop in line with the MG Body Repair Manual.

Exclusions

This Warranty does not cover:

- Paint defects not caused by defective material or workmanship at the time of manufacture.
- Damage or defects resulting from:
    - The fitting of replacement parts is not performed in compliance with MG instructions or the alteration of the MG vehicle from the manufacturer's specification.
    - Misuse, neglect, inadequate servicing not in accordance with the Service Interval Plan (within the service portfolio), or failure to have the MG vehicle serviced in accordance with the MG scheduled services.
    - Accident, corrosion or other external cause including, but not limited to scratches, industrial fallout, airborne contamination, stone chipping, atmospheric pollution (including bird lime), the application of corrosive materials or impact.
    - Racing, rallying or other competitive purposes.

- Paint damages
    - Caused by corrosion of a part that is not original or of matching quality and/or
    - resulting from service work not in accordance with the Service Interval Plan (within the service portfolio) .

Anti-Perforation

The Warranty Period

The Anti-Perforation Warranty covers the vehicle against perforation due to rust-through of the body panels for 7 years.

For this cover to remain effective the vehicle must be **inspected annually by an Authorized MG Repairer** or by a third party who is not an Authorized MG Repairer Service following the MG instructions.

An **MG Corrosion Warranty Annual Inspection Sheet** must be filled out and the anti-perforation service documentation record stamped. The relevant record documentation and paperwork must be completed and endorsed throughout the duration of the warranty period. However, minor deviations or missing entries will not automatically void the warranty, unless they can be shown to have contributed to the defect.

Any rectification work found necessary is carried out in accordance with MG's instructions.

Anti-Perforation Warranty Terms & Conditions

- The definition of perforation is: The corrosion or rusting through of a body panel on the vehicle from the inner surface through to the outer surface resulting in a physical hole.

- Anti-Perforation Warranty only applies to the following panels: Bonnet, roof, boot lid, tailgate, front wings, rear quarter panels, doors, side sills, pillars and underbody.

Exclusions

In some instances, your MG will not be covered by anti-Perforation Warranty. These include, but are not

limited to:

- Perforation due to corrosion as a result of an accident, damage, modification, abuse, industrial fallout, or carrying corrosive or damaging materials, or external influences.
- Perforation due to corrosion caused by the use of non-genuine MG parts, or parts not matching the quality of MG original parts , including used parts.
- Perforation due to corrosion resulting from a lack service not in accordance with the Service Interval Plan (within the service portfolio)..
- An incomplete annual inspection record documentation and paperwork.

Parts Warranty Terms and Conditions

- MG grants a warranty on all original MG spare parts purchased by you in accordance with the general warranty conditions and the following provisions for a period of 24 months from delivery without mileage limitation, unless otherwise specified in individual cases.
- The warranty covers only original spare parts that can be proven to have been purchased in countries of the European Economic Area or Switzerland.
- During the warranty period, MG guarantees that the original spare parts you have purchased are free from manufacturing or material defects.

Liability

MG is not liable in the event of any consequential loss, including, bodily injury, death or damage to property arising directly or indirectly from an incident affecting a part covered by this warranty. This does not limit liability or exclude liability in the case of personal injury or death resulting from manufacturing defect or the negligence of MG or the Manufacturer.

Owner Responsibility

It is the responsibility of the owner to service and care for their MG Vehicle properly. Recommended service in accordance with the Service Interval Plan (within the service portfolio) and care procedures should be followed, and only products deemed safe, used for the care of your MG.

It is the vehicle owner's responsibility to keep their vehicle regularly serviced in accordance with the Service Interval Plan (within the service portfolio). It is recommended you keep your maintenance records and receipts safe and accessible. Service records should be complete at any time.

In the event of a defect requiring warranty repair, the vehicle must be taken to an Authorized MG Repairer without undue delay to prevent the defects from requiring more extensive repairs than originally required.

Extra Expenses, Damages & Losses

Under the terms of this warranty, MG are only liable for the repair or replacement of original parts by an Authorized MG Repairer, that are defective in material or manufacture.

MG shall not be liable for loss of earnings or other financial losses, including travel and accommodation costs. Claims arising from intentional or grossly negligent conduct on the part of MG or its vicarious agents and legal representatives, and claims arising from injury to life, limb or health, remain unaffected by this.